

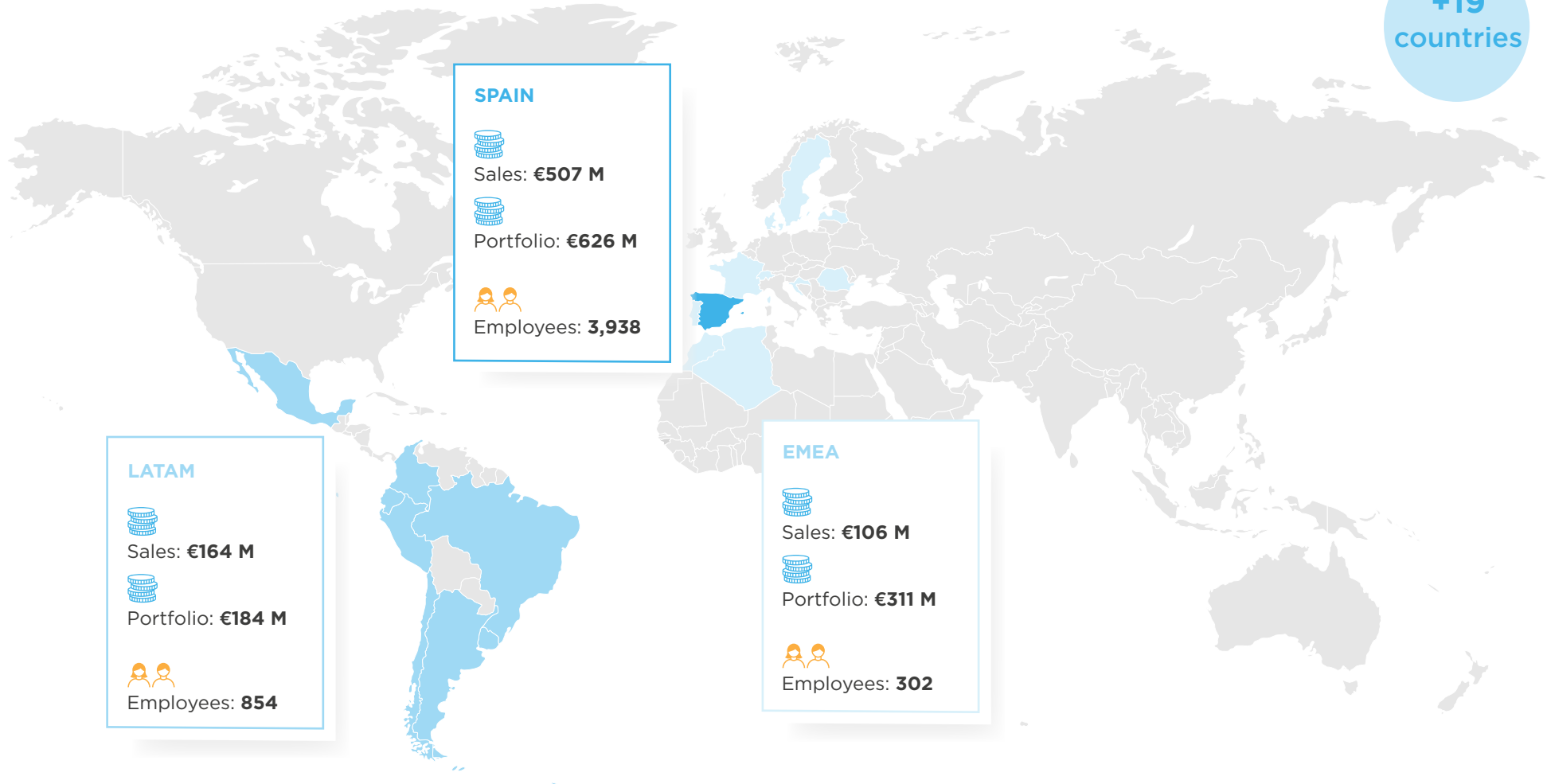


# 2019 CORPORATE SOCIAL RESPONSIBILITY REPORT



# MAIN FIGURES IN 2019<sup>1</sup>

+19  
countries



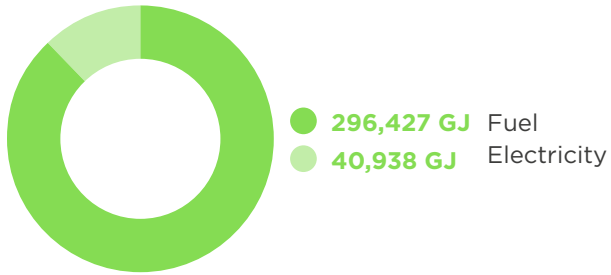
The company's mission is to provide society with integrated infrastructure, engineering, environmental and technological services following principles of professionalism, quality and innovation, thereby meeting customers' needs and fostering an environment of human development within a framework of profitable and sustainable growth.



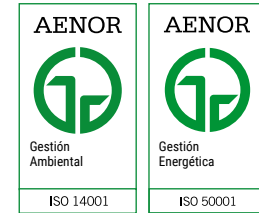
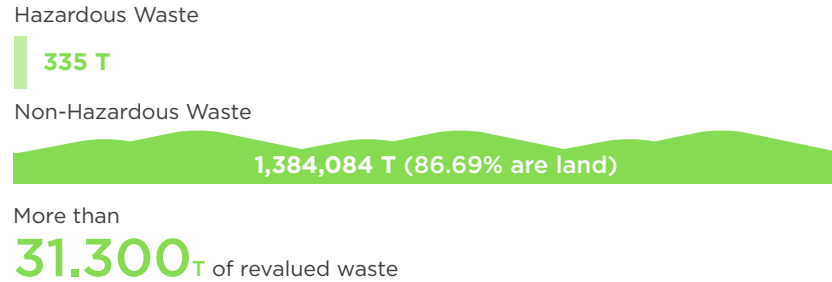
<sup>1</sup> Group consolidated figures.

# ENVIRONMENTAL CONTRIBUTION 2019

## WATER CONSUMPTION

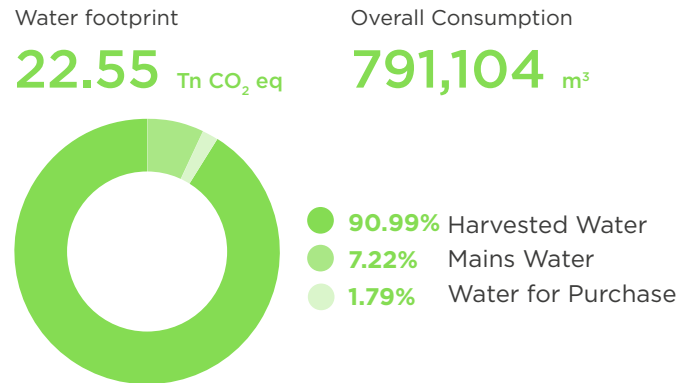


## WASTE GENERATION

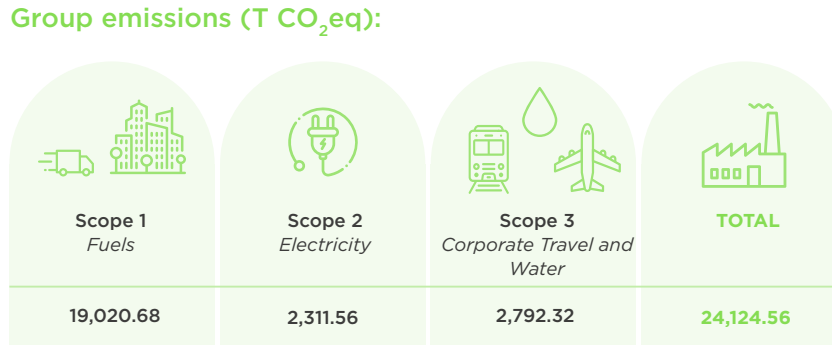


Certification of the Environmental Management and Energy Efficiency System.

## WATER CONSUMPTION



## GREENHOUSE GASES



More than  
**263,868 MWh**  
of renewable energy managed in 2019

# INNOVATION MANAGEMENT

Investment in R+D+i  
**2019**

**7 M€**



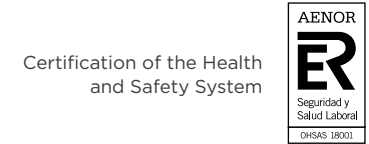
**35**  
Innovation projects

Building  
Railway  
Energy efficiency

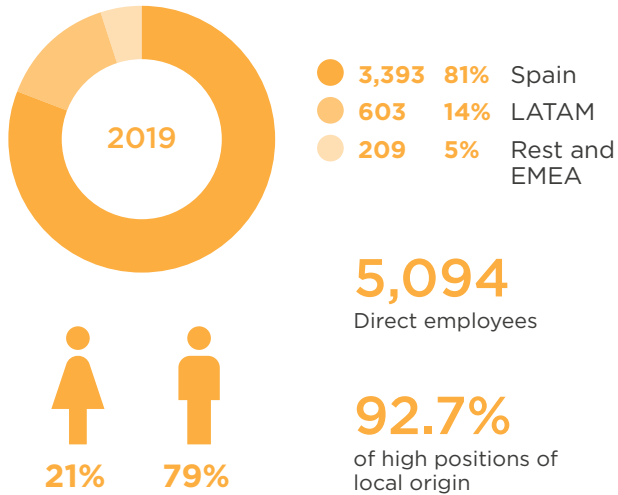


**UNE 166002** certification for R+D+i management

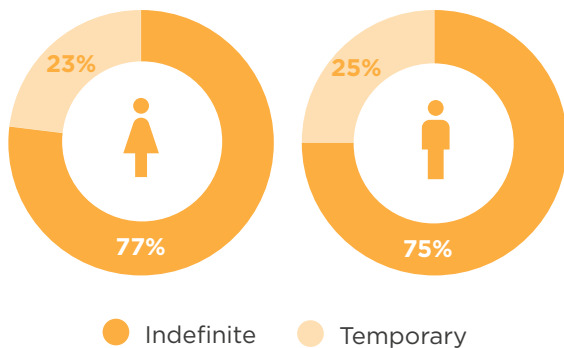
# COMSA CORPORACIÓN TEAM 2019



## DISTRIBUTION OF EMPLOYEES



## TYPE OF CONTRACT

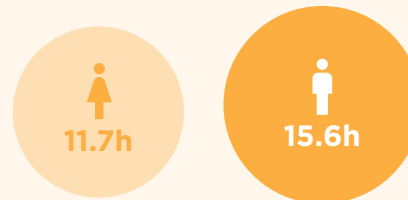


## TRAINING

### COMStruimos Strategic Plan

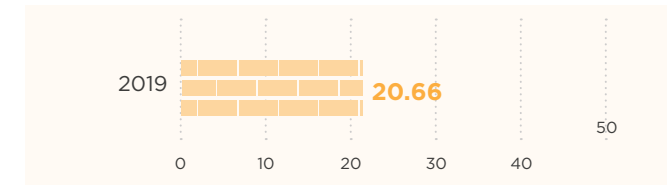


Average hours of training

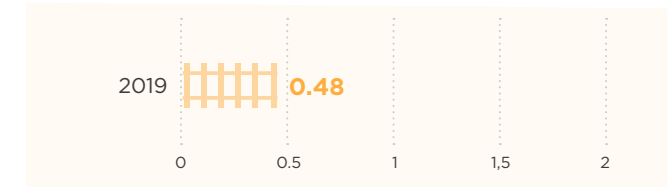


## HEALTH AND SAFETY

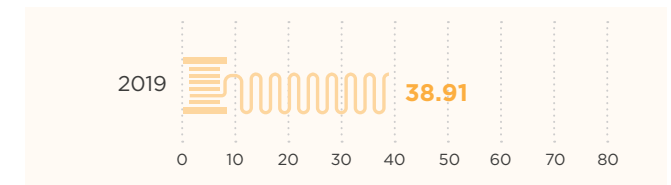
### Frequency rate (%)



### Severity rate (%)



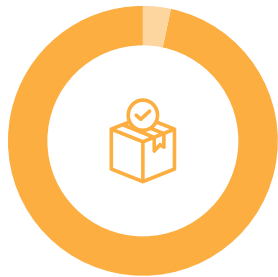
### Incident rate (%)



Inclusion in the Top 25 of MEPS2 companies

# EXTERNAL COLLABORATORS

## SUPPLIERS COMSA CORPORACIÓN



**97.24%**  
local suppliers



**93.72%**  
of purchases made from  
local suppliers

Around  
**20,000**  
suppliers



More than  
**€592 M**  
monetary value  
for the payment of  
suppliers.

The company fosters stable and lasting relationships that allow the development of innovative and sustainable solutions, generating employment and wealth in the territory.

## CONTINUOUS EVALUATION



# CUSTOMERS

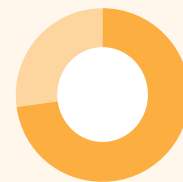
## QUALITY MANAGEMENT



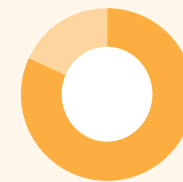
**80%**  
of sales with  
ISO 9001 certification

- R&D
- Continuous improvement
- Quality: Identity sign
- Professional development of the staff
- Global vision: Integral solutions

## SATISFACTION



Response rate  
**405 (73%)**



Average client  
satisfaction  
**8,23**

# SOCIAL CONTRIBUTION

## WE TAKE CARE OF PEOPLE AS WE TAKE CARE OF OUR PROJECTS

Under the theme **“We take care of people in the same way that we take care of our projects”**, throughout 2019, different actions were carried out, adapted to the specific needs of each territory, for which an amount of 423,600 euros has been allocated.





#### HEADQUARTERS

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